



ZAPPER PAYMENTS

(ENTERPRISE, BUSINESS, POS)

ZAPPER



Zapper is a mobile app that allows you to pay your bill by simply scanning the QR code, with your smartphone.

Payments are quick, secure and effortless and you spend less time and money taking payments and chasing up invoices.

Is zapper safe? Yes, Zapper uses military grade encryption to ensure that no one can get your card details. Your card details are not stored on the phone, and we cannot even see the pin that you set up in the app.

STEPS TO FOLLOW FOR SETUP:

1. Register Zapper Payments
2. Setup Zapper Payment in IQ – Module Parameters
3. Tender setup for zapper payments
4. How to use zapper payments – cash sales
5. End of Day Report
 - a. X-Report
 - b. Cashup Report

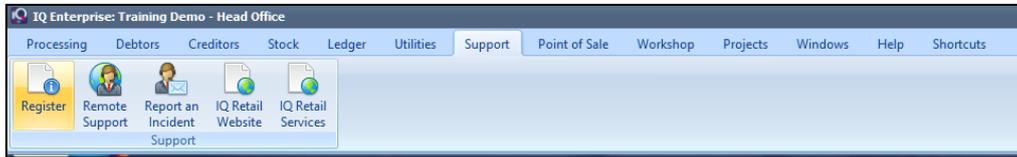


STEP 1

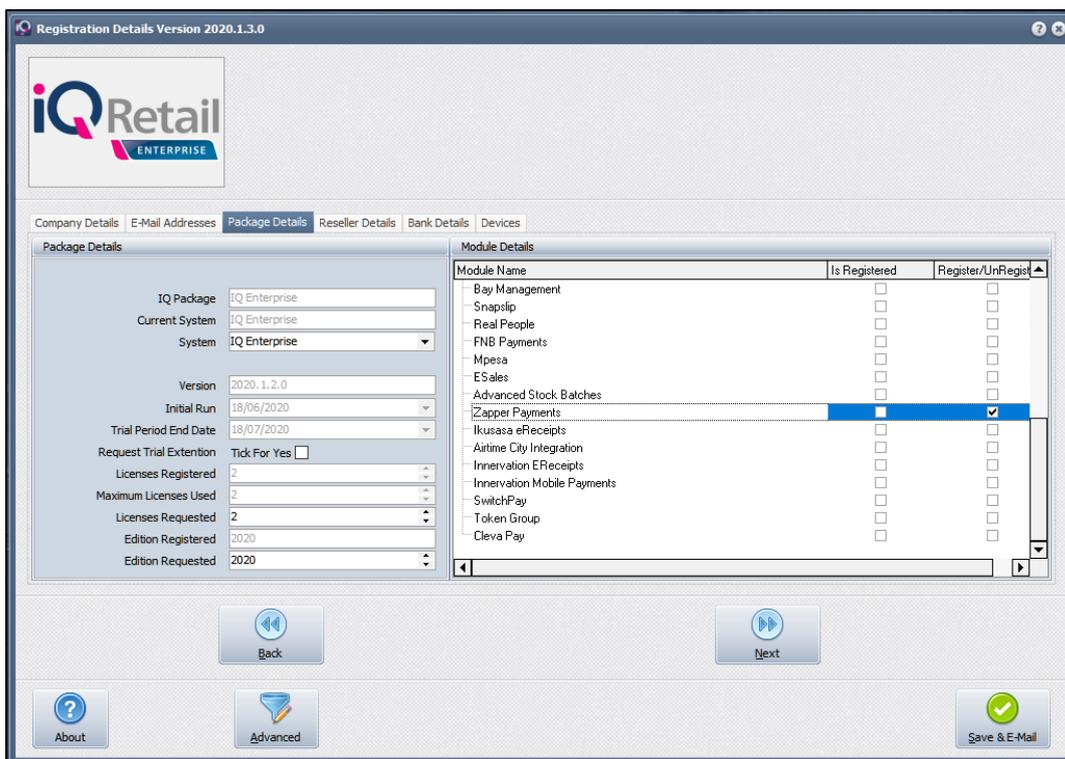
REGISTER FOR THE ZAPPER MODULE

This module is an add-on module that requires additional licensing and registration. You will only get access to the Zapper, when you have received the additional registration.

Contact the Sales Department at IQ Retail for the latest prices on the software.



Select the Support Menu Option → Register IQ Enterprise → Package Details → Zapper Payments



Tick the box for 'Register' Zapper Payments under Module Details.

If the Save & Export option is used, email the reg.txt file to iqregistration@kerridges.com.

If the Save & E-mail is used, select the button at the bottom of the screen.

The End User Licence Agreement will appear on the screen. You must agree to the Terms and Conditions in the End User Licence Agreement by ticking the box and selecting the Accept button to continue to the e-mail setup screen and send the email as per normal.

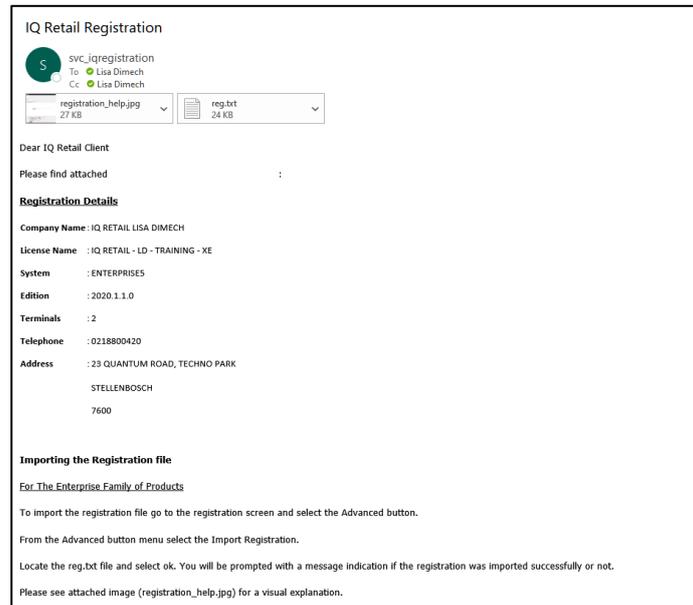
Please send the Proof of Payment for the registration to iqaccounts@kerridges.com.

After payment has been received, the registration will be sent back to the listed email in the registration details.

REGISTRATION EMAIL

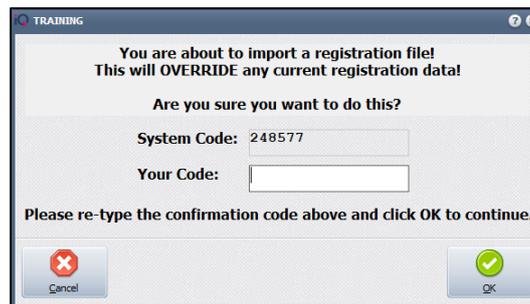
You will receive an email, save the reg.txt attachment to e.g. Desktop.

Example of email below:

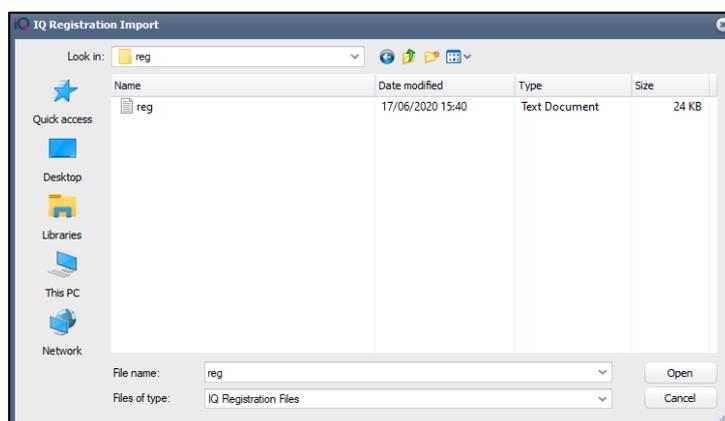


Select Support → Register IQ Enterprise → Click Advance → Import Registration.

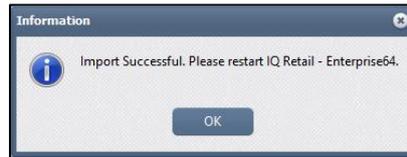
Re-type the confirmation code (remember it is case sensitive) and select OK.



Go back to where the reg.txt file was saved and open it.

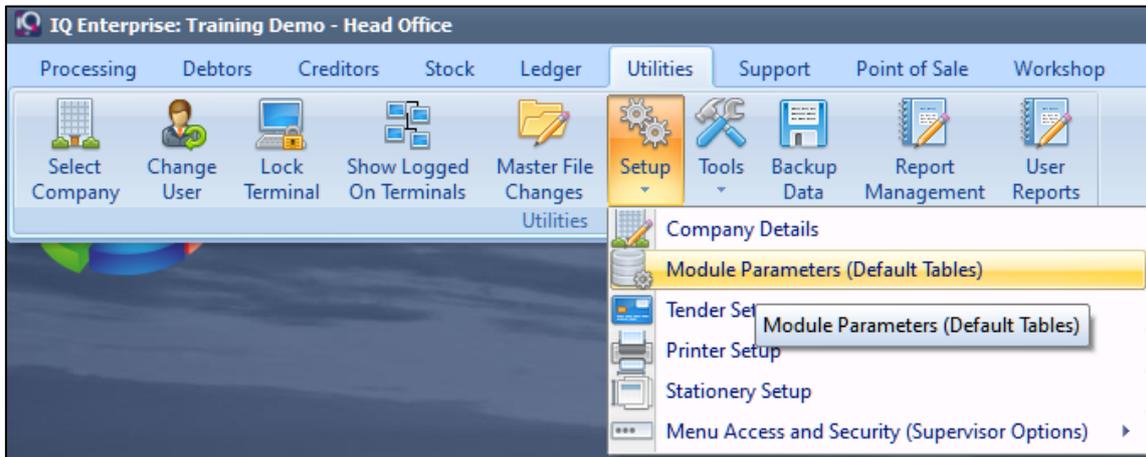


Select ok to complete the registration process.

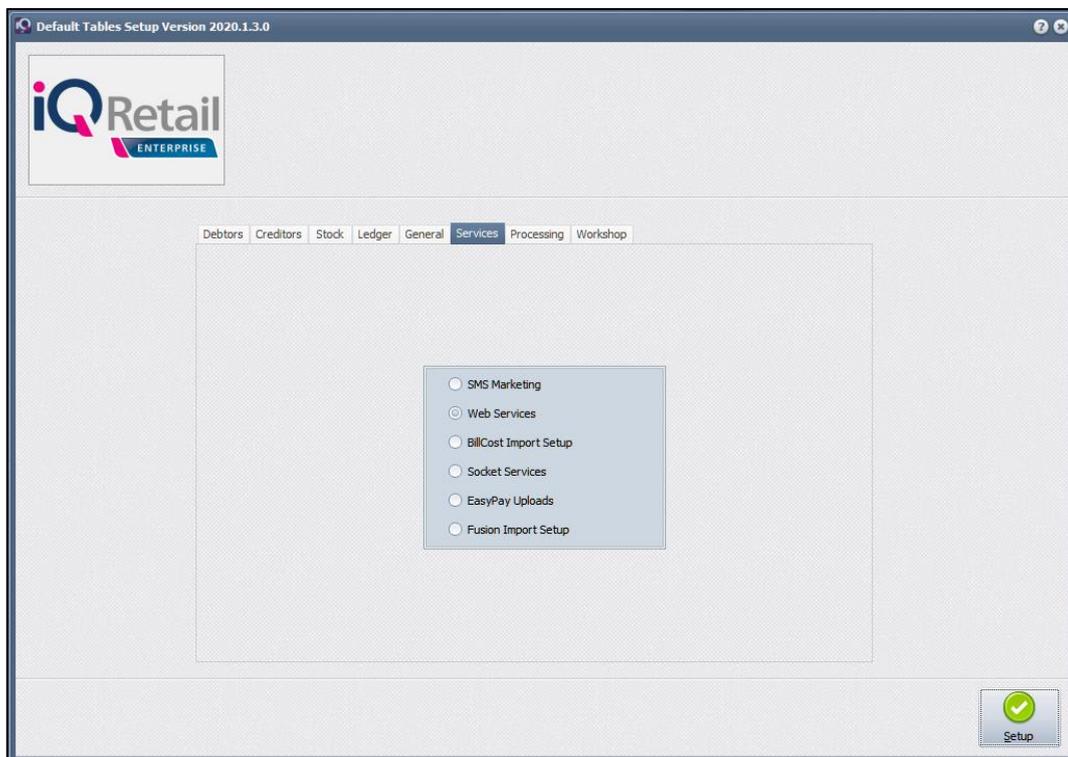


STEP 2

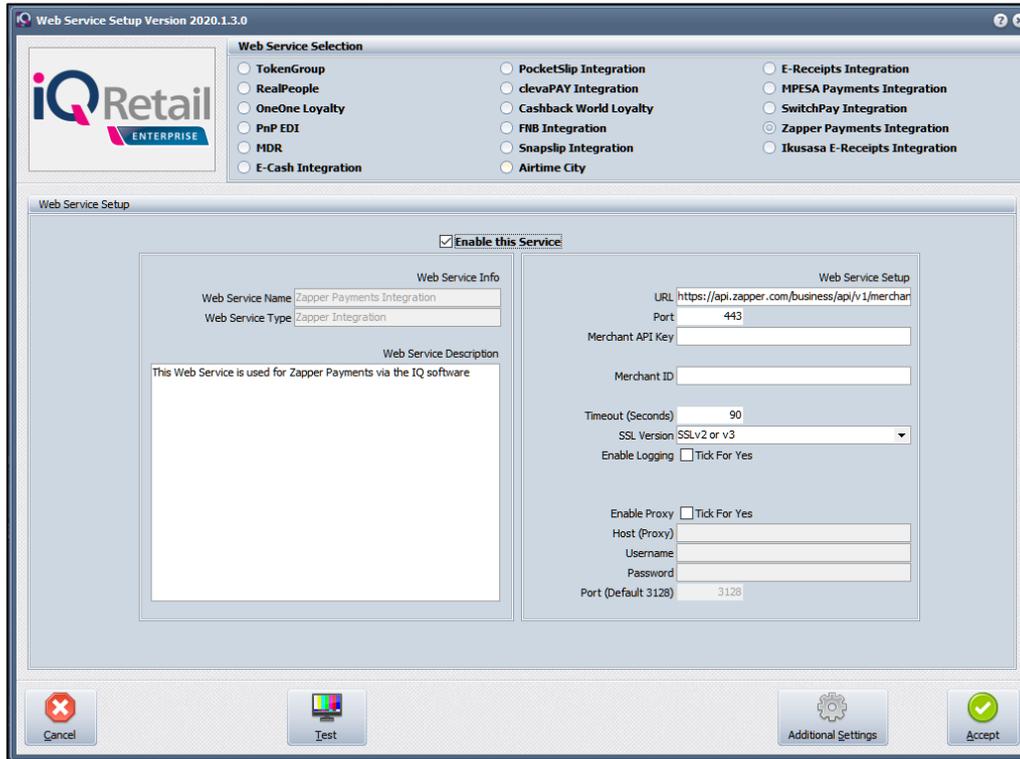
SETUP ZAPPER PAYMENT IN IQ – MODULE PARAMETERS



Select the Utilities Menu Option → Setup → Module Parameter → Services → Web Services → Setup



Select the Zapper Payment Integration option and Click Enable this Service



Select the Zapper Payment Integration option and Click Enable this Service

APP SETTINGS	
URL	The URL default with the setup to: https://api.zapper.com/business/api/v1/merchants Any other URL will result in failure to communicate to the Zapper setup
PORT	The default port for the Zapper Integration is 443
MERCHANT API KEY	Enter the Merchant API key information
MERCHANT ID	Enter the Merchant ID
TIMEOUT (SECONDS)	Enter the Timeout amount in seconds. Default 90 seconds
SSL VERSION	Enter the SSL version number for example SSL v2 or v3
ENABLE LOGGING	Select the enable logging for extra information regarding fault finding
ENABLE PROXY DETAILS	If the user uses another computer which serves as a hub through which internet requests are processed, the Proxy must be enabled. The user must enter the proxy host, username, password and port used.

BUTTON FUNCTIONALITY

<p>CANCEL</p>	<p>The Cancel option allows the user to exit the Web Services Setup, without saving any information captured.</p>
<p>TEST</p>	<p>The Test option saves the settings and will test the connection. If the connection fails, the system will provide an error message. If the connections to the server was established, a message will appear that the connection was successful.</p>
<p>ADDITIONAL SETTINGS</p>	<p>Fill in each tills details. Each till will have it own QR Code</p> <p>Till ID: Fill in the correct information for each till</p> <p>Site API Key: Fill in the correct information for each till</p> <div data-bbox="826 566 1262 1021" data-label="Image"> </div> <p>Save each tills information.</p> <p>Remove incorrect till information</p>
<p>ACCEPT</p>	<p>The Accept option will save all the settings and exit the web services setup.</p>

STEP 3

TENDER SETUP FOR ZAPPER PAYMENTS

A new Tender Setup has been created for Zapper payments.

From the IQ main menu → Utilities → Setup → Tender Setup → Edit ZP – Zapper Payment.

Code	Description	Category	Over Tender	Is Bankable	Value	EFT	Open Drawer	Ledger	Ledger out
CX	...More	True	False	False	R0.00	True	False	3700.000.000.00	3700.000.000.00
DC	Debit Card	True	False	False	R0.00	True	True	3700.000.000.00	3700.000.000.00
DC1	Debit Card 1	False	False	False	R0.00	True	False	3700.000.000.00	3700.000.000.00
DC2	Debit Card 2	False	False	False	R0.00	True	False	3700.000.000.00	3700.000.000.00
DC3	Debit Card 3	False	False	False	R0.00	True	False	3700.000.000.00	3700.000.000.00
DC4	Debit Card 4	False	False	False	R0.00	True	False	3700.000.000.00	3700.000.000.00
DC5	Debit Card 5	False	False	False	R0.00	True	False	3700.000.000.00	3700.000.000.00
DS	Discount	True	False	False	R0.00	False	True	2020.000.000.00	2520.000.000.00
DS1	Discount 1	False	False	False	R0.00	False	True	2020.000.000.00	2520.000.000.00
DS2	Discount 2.5 Settler	False	False	False	R0.00	False	True	2020.000.000.00	2520.000.000.00
DS3	Discount 3	False	False	False	R0.00	False	True	2020.000.000.00	2520.000.000.00
DS4	Discount 4	False	False	False	R0.00	False	True	2020.000.000.00	2520.000.000.00
DS5	Discount 5	False	False	False	R0.00	False	True	2020.000.000.00	2520.000.000.00
GV	Gift Voucher	True	False	False	R0.00	False	True	3700.000.000.00	3700.000.000.00
GV1	Voucher 1	False	False	False	R0.00	False	True	3700.000.000.00	3700.000.000.00
GV2	Voucher 2	False	False	False	R0.00	False	True	3700.000.000.00	3700.000.000.00
GV3	Voucher 3	False	False	False	R0.00	False	True	3700.000.000.00	3700.000.000.00
GV4	Voucher 4	False	False	False	R0.00	False	True	3700.000.000.00	3700.000.000.00
GV5	Voucher 5	False	False	False	R0.00	False	True	3700.000.000.00	3700.000.000.00
ZP	Zapper Payment	False	False	False	R0.00	False	False	3700.000.000.00	3700.000.000.00

IMPORTANT: Make sure the correct Ledger account has been selected for Ledger Account: Receipts and Ledger Account: Payments. Click on Accept to save the information.

Tender Information

Tender Code: ZP
 Tender Type: CV
 Tender Description: Zapper Payment

Over Tendering Options

Allow Over Tender
 Lowest Allowable Over tender (LALD): 0.00
 Highest Allowable Over tender (HALD): 0.00

Ledger Options

Tender Post Type:
 Post To Ledger
 Use as Stock Discount

Ledger Account : Receipts: 3700.000.000.00
 Ledger Account : Payments: 3700.000.000.00

X Report Options

Is Bankable
 Electronic Fund Transfer

POS Options

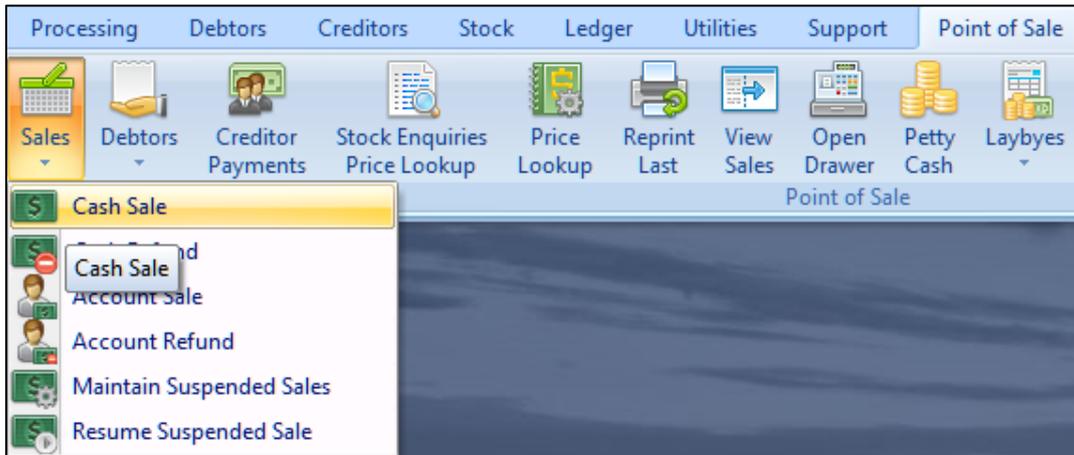
Ask for Expiry Date
 Open Drawer
 Enable devaPAY Integration
 Fixed Value
 Fixed Percentage
 Enable E-Cash Integration

Should the drawer be opened?

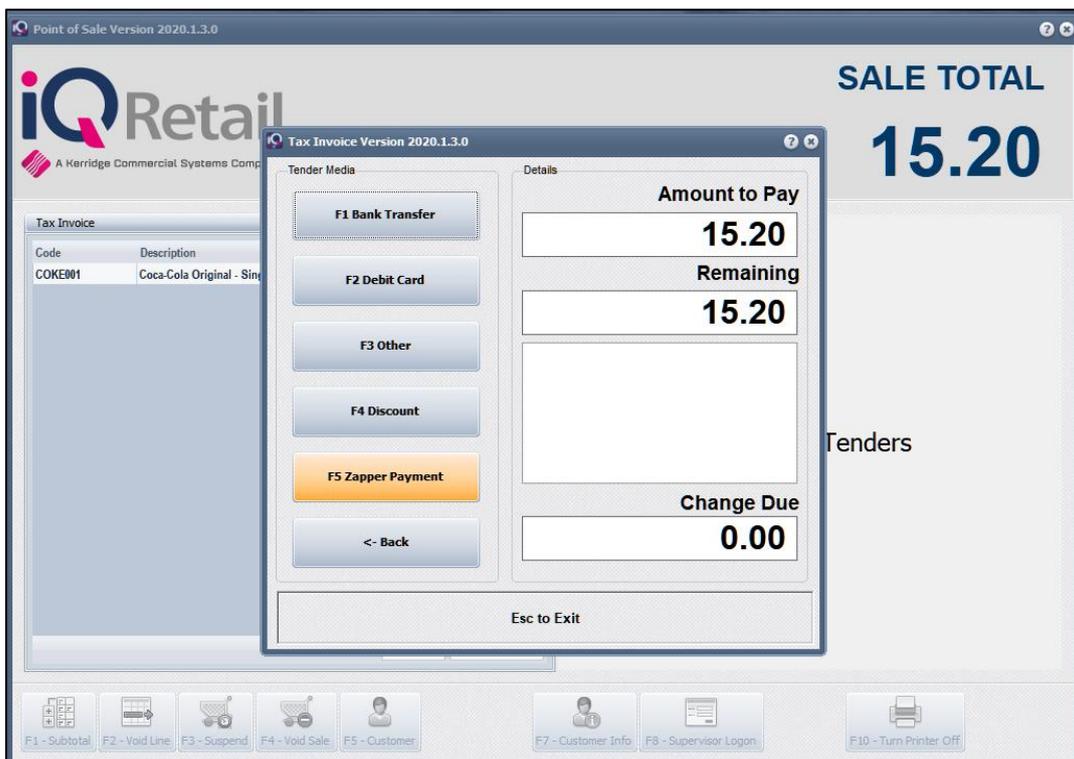
STEP 4

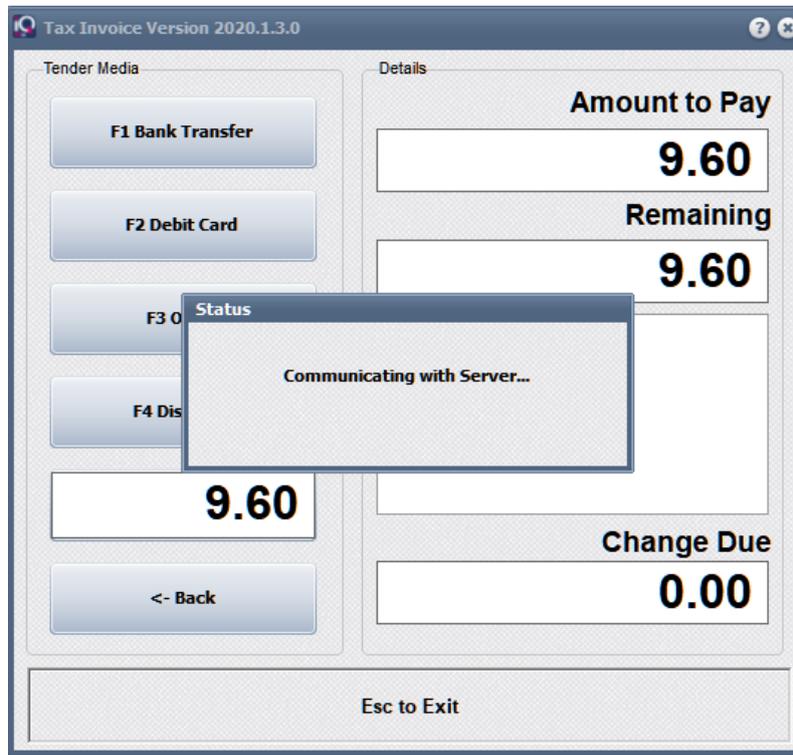
HOW TO USE ZAPPER PAYMENTS – CASH SALES

From the IQ main menu → Point of Sale → Sales → Cash Sale



Once the sale is complete select F1 – Subtotal and select F6 – More and F5 – Zapper Payment

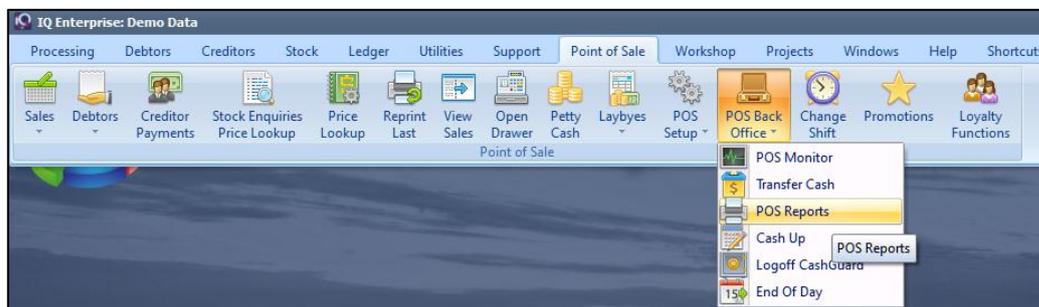




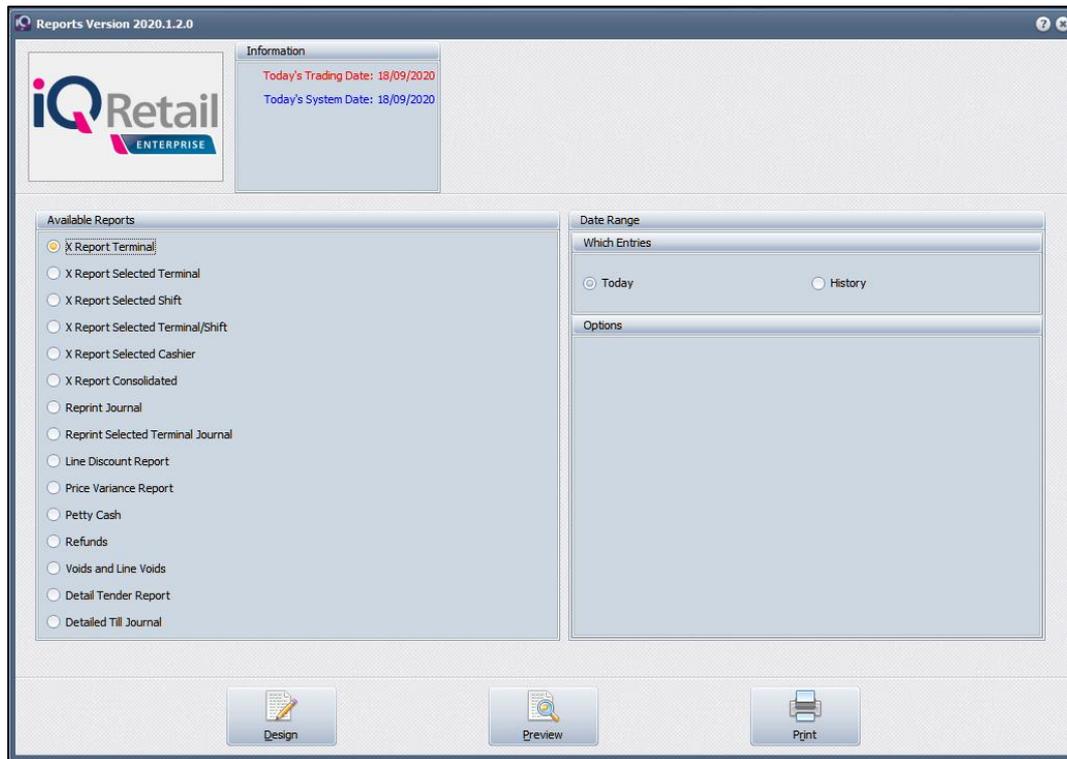
STEP 5

END OF DAY REPORT – X- REPORT

From the IQ main menu → Point of Sale → POS Back Office → POS Reports



Choose the X-Report Terminal.

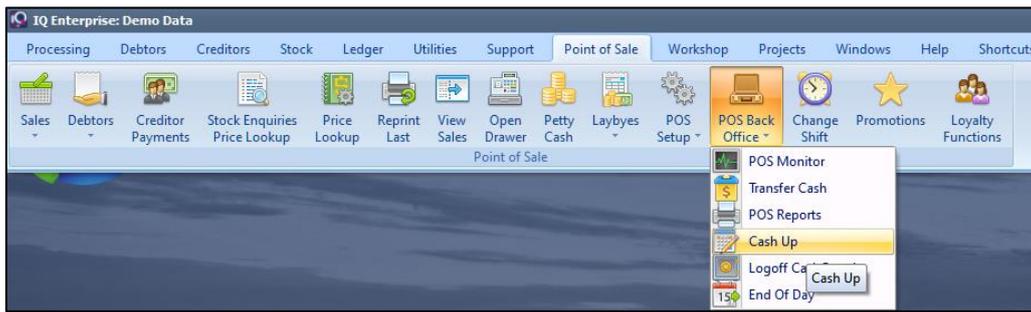


Note all the X-Report will display the Zapper Tender Details.

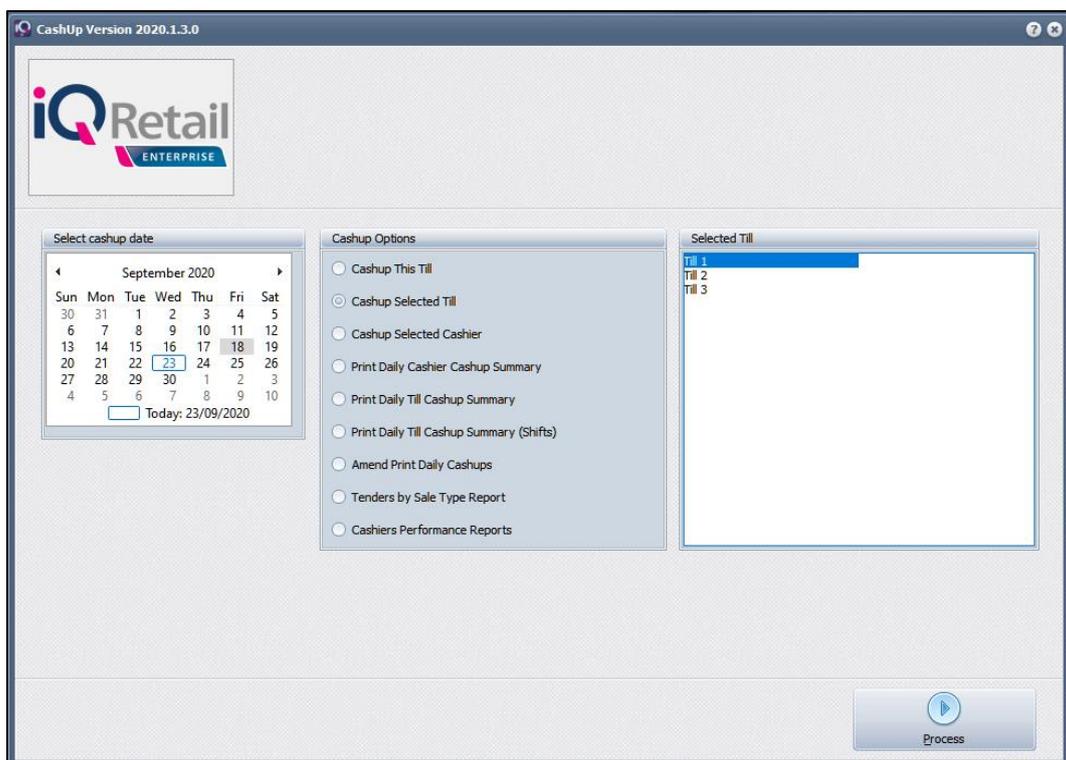
ZAPPER		
Terminal X Report		
Till Number	1	
Report date	07 Sep 2020	
Current date	13 Oct 2020	
Current Time	16:15:39	
First Sale Number	41	
Last Sale Number	43	
Type	Count	Amount
Sales		
+ Cash	3	0.20
Total Sales	3	0.20
Refunds		
Total Refunds		
Nett Sales	3	0.20
Other Transactions		
Bankable		
Cash	1	0.05
Zapper Payment	2	0.15
Bankable Total	3	0.20
Non Bankable Total		
Total Tendere	3	0.20
Cash in Drawer		0.20
Vat Breakdown		
Sales Amount (Incl):		
Rate 1 (15.00%)	3	0.20
Total Amount (Incl)	3	0.20
Vat on Sales:		
Rate 1 (15.00%)	3	0.03
Vat Total	3	0.03
Estimated GP (100.0%)		0.17

END OF DAY REPORT – CASH UP

From the IQ main menu → Point of Sale → POS Back Office → Cash Up



Choose one of the Cash up option for example Cash up selected till and select the specific Till Number.



Proceed with the Cash up as Normal and fill in the Total for the Zapper Tender

Choose the Print Daily Till Cash up summary.

The Zapper details will display under the Net Bank Transfer Takings and as a Total on the Till Cashup section

ITEM	STORE TOTAL	TILL 1
MEDIA SUMMARY		
Account Takings	R0.00	R0.00
Account Refunds	R0.00	R0.00
Nett Account Payments	R0.00	R0.00
Net Account Takings	R0.00	R0.00
Cash Takings	R0.00	R0.00
Of which, Foreign Currency	R0.00	R0.00
Cash Refunds	R0.00	R0.00
Net Petty Cash	R0.00	R0.00
Net Safe Transfers	R0.00	R0.00
Net Cash Takings	R0.00	R0.00
Cheque Takings	R0.00	R0.00
Cheque Refunds	R0.00	R0.00
Net Cheque Takings	R0.00	R0.00
EPOS Takings	R0.00	R0.00
EPOS Refunds	R0.00	R0.00
Net EPOS Takings	R0.00	R0.00
Vouchers/Coupons Cashed In	R0.00	R0.00
Vouchers/Coupons Issued	R0.00	R0.00
Net Vouchers	R0.00	R0.00
Bank Transfer Takings	R9.60	R9.60
Bank Transfer Refunds	R0.00	R0.00
Net Bank Transfer Takings	R9.60	R9.60
Zapper Takings	R0.00	R0.00
Zapper Refunds	R0.00	R0.00
Net Zapper Takings	R0.00	R0.00
Other Takings	R0.00	R0.00
Other Refunds	R0.00	R0.00
Net Other Takings	R0.00	R0.00
Discount on Sales	R0.00	R0.00
Discount on Refunds	R0.00	R0.00
Net Discount	R0.00	R0.00
Rounding - Sales	R0.00	R0.00
Rounding - Refunds	R0.00	R0.00
Net Rounding	R0.00	R0.00
NET MEDIA TAKINGS	R9.60	R9.60
Customers	1	1

Other Refunds	R0.00	R0.00
Net Other Takings	R0.00	R0.00
Discount on Sales	R0.00	R0.00
Discount on Refunds	R0.00	R0.00
Net Discount	R0.00	R0.00
Rounding - Sales	R0.00	R0.00
Rounding - Refunds	R0.00	R0.00
Net Rounding	R0.00	R0.00
NET MEDIA TAKINGS	R9.60	R9.60
Customers	1	1
AVG SALE/CUSTOMER	R9.60	R9.60
PETTYCASH	R0.00	R0.00
Petty Cash In	R0.00	R0.00
Petty Cash Out	R0.00	R0.00
NET PETTYCASH	R0.00	R0.00
SAFE TRANSFERS	R0.00	R0.00
Cash From Safe	R0.00	R0.00
Cash To Safe	R0.00	R0.00
NET SAFE TRANSFERS	R0.00	R0.00
TILL CASHUP	R0.00	R0.00
Cash Counted	R0.00	R0.00
Cheque Counted	R0.00	R0.00
EPOS Counted	R0.00	R0.00
Vouchers Counted	R0.00	R0.00
Bank Transfers	R0.00	R0.00
Zapper Counted	R9.60	R9.60
Other Counted	R0.00	R0.00
TOTAL COUNTED	R9.60	R9.60
MINUS FLOAT	R0.00	R0.00
(SHORT)/OVER	R0.00	R0.00

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